

TERMS AND CONDITIONS AND CANCELLATION POLICY
BLUE Lotus Infused Wellness Immersions
Scarlet Strapko for MediaFocus International, LLC & Colleen Creese

RETREAT CANCELLATIONS

It is your responsibility to read and understand our terms and conditions and cancellation policy before making a reservation. Upon booking your Blue Lotus Infused Wellness Immersions you are agreeing to these terms and conditions.

DEFINITIONS

“Cancellation” is defined as not attending your scheduled retreat, including postponing or rescheduling. Cancellation includes being unable to attend the retreat due to travel restrictions or an act of god.

“You” refers to the guest booking a Blue Lotus Infused Wellness Immersion.

“We” refers to Scarlet Strapko for MediaFocus International, LLC and Colleen Creese.

“Retreat” refers to Blue Lotus Infused Wellness Immersions.

TERMS AND CONDITIONS AND CANCELLATION POLICY RETREAT REQUIREMENTS

You must be 18+ years of age and female to attend Blue Lotus Infused Wellness Immersions.

GUEST CANCELLATION POLICY

Please read the specifics of our cancellation policy. We offer a grace period where you can have a full refund without questions within 14 days of making your first retreat payment. Refunds may take a maximum of 30 days to process. After the 14-day grace period, we do not offer refunds for any reason. Please be sure you are ready to commit before booking your retreat. If you cancel more than 30 days before your retreat start date, 100% of your payment at cancellation time may be applied as credit to another Blue Lotus Infused Wellness Immersion retreat within one year of the retreat date. Retreat prices may differ, so if you apply your payment as credit towards another retreat, you will settle the balance to meet the retreat cost at the time you are attending. Cancellations within 30 days of the retreat date will count as forfeiture of the retreat payments made up to that point. Exceptions to our policy cannot be made for any reason. We do not offer credit or refunds for a guest arriving late or leaving early for any reason. After the 14-day grace period, we are unable to offer credit or refunds to guests that cannot attend. You understand upon booking that the retreat hosts may change due to sickness or other personal issues. In the unlikely event this was to happen, no refunds or returns are possible.

RETREAT CANCELLATION POLICY

We never want to cancel a retreat. However, sometimes acts of God do happen. If we need to cancel a retreat for any reason, your full retreat payment will be transferred to the next possible retreat. No refunds or resales are possible and a full credit of what you have paid will be applied towards any next Blue Lotus Infused Wellness Immersion retreat.

TRAVEL CANCELLATION INSURANCE

We suggest you obtain travel insurance if you are attending the retreat from out of town. Depending on the policy and conditions, travel cancellation insurance will pay for some or all cancellation fees. With most agencies, insurance must be purchased within 14 days of making your reservation. As unexpected things can happen, we recommend purchasing travel cancellation insurance once you have booked your Blue Lotus Infused Wellness Immersion.